

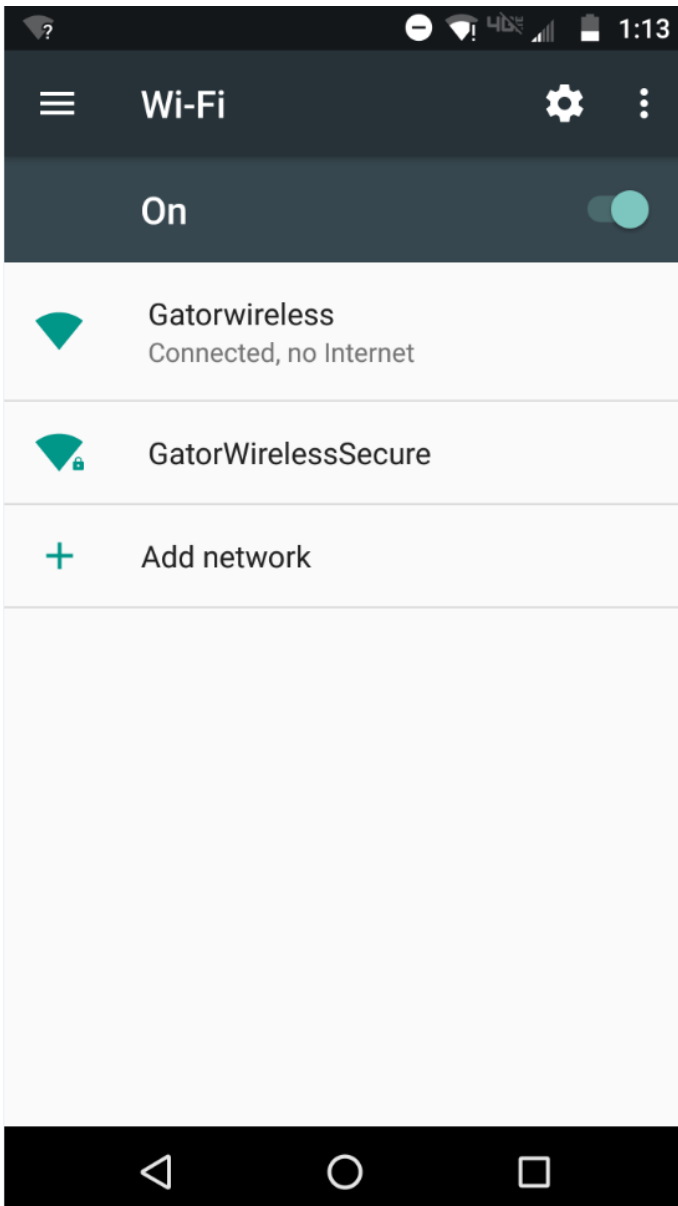


**Onboarding Process
for Wireless
(Smartphone)**

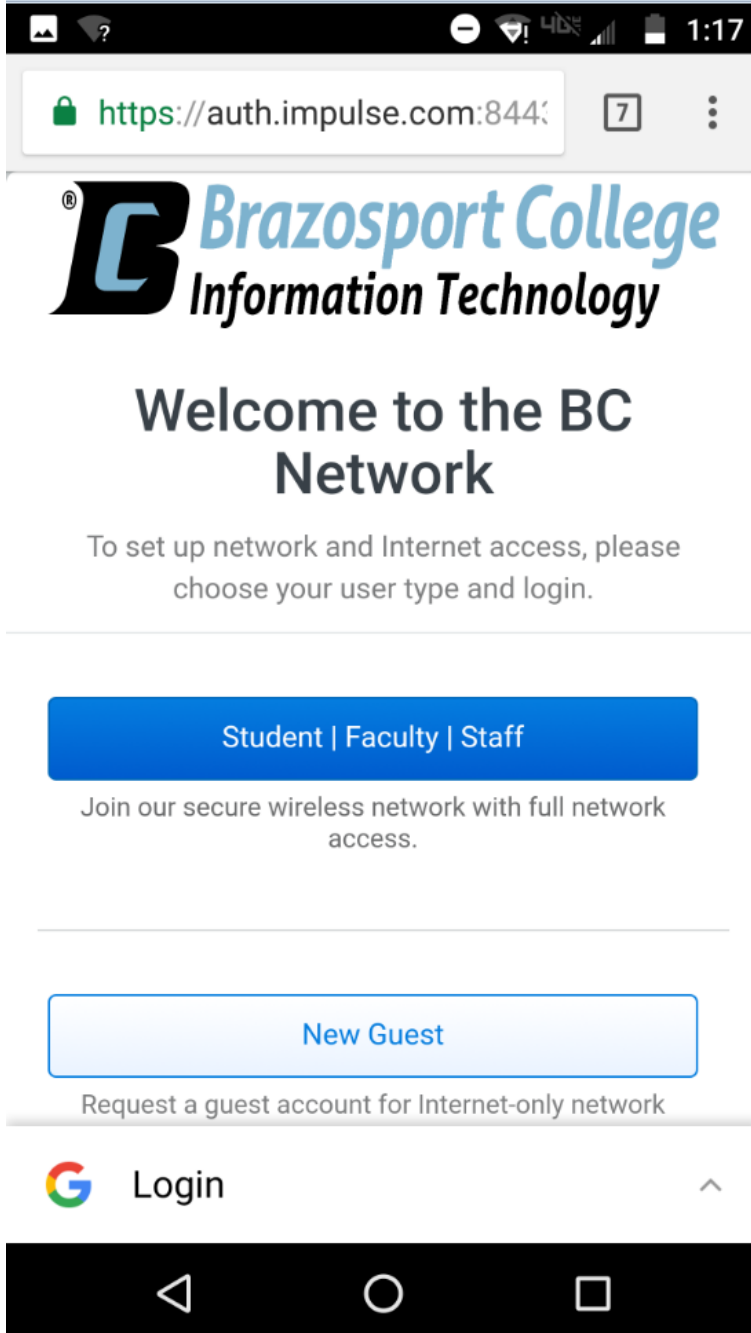
Onboarding Process for Wireless

Your process will be similar to the following, depending on what device you log on to our network with. This example was done on an 'Android Turbo 2' smartphone.

1. Connect to the SSID '*GatorWireless*'. It may give you a message saying something similar to '*Connected: No Internet.*' Or '*Sign in to Wi-Fi network*' this is normal. You must log into the portal first.



2. Open a browser and go to any webpage (Preferably One that you've never been to before ex www.blue.com). You will be automatically be redirected to <https://auth.impulse.com:8443/> If you aren't being redirected, you can type [auth.impulse.com](https://auth.impulse.com:8443/) in your browser to get to it. (see picture)



3. Select an option based on your position with the college. This will take you through our onboarding process.
 - a. If you are a guest, click on New Guest. This will take you to a page to create a temporary guest account. You will receive instructions on how to log into the network via email or text message. After you get your temporary

Username and password, select Returning Guest to log into for the amount of time that was specified.

- b. If you are a Student/Faculty/Staff member click on the very first option

The following screen will reveal the type of device you are connecting through. In this example, we are using an 'Android Turbo 2' smartphone. It will ask you to download the Secure-W2 app (This will help you onboard to our network). Follow the 3 steps that appear. Step 2 will ask you to press a button labeled 'Download' .

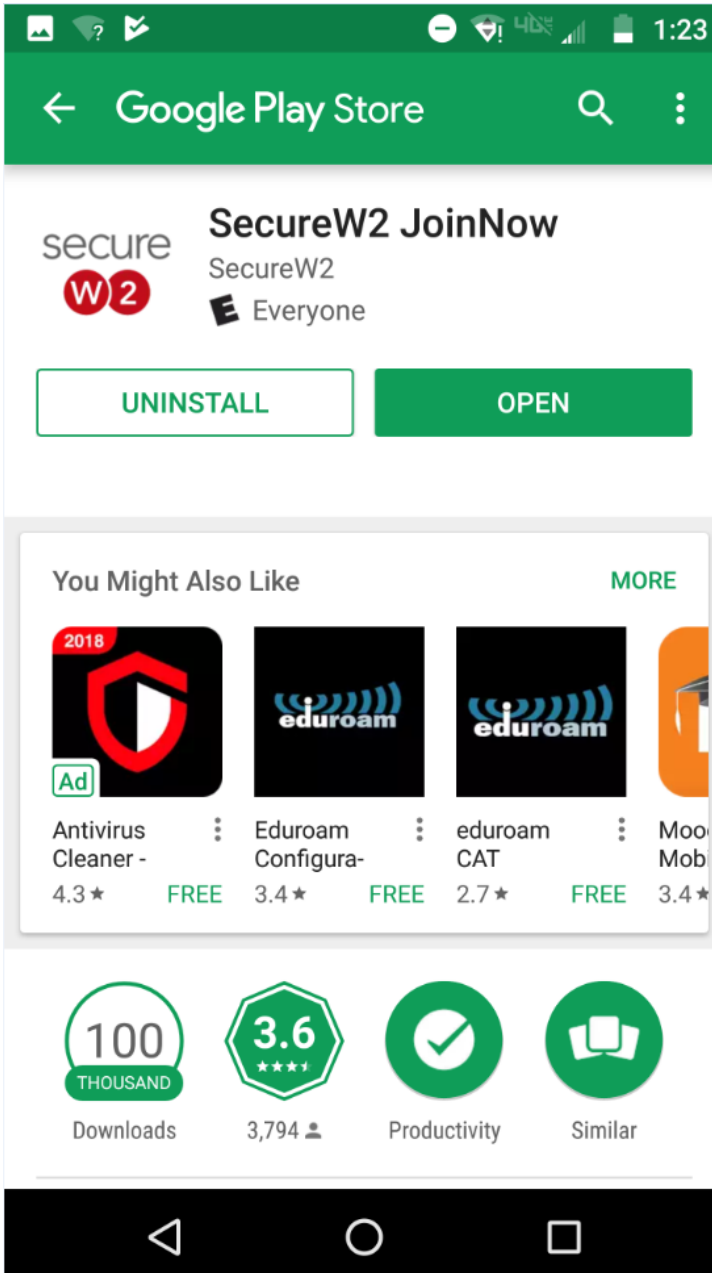


4. This should force you into your app store. For the example, Google Play Store popped. Select 'Install' to install the

Secure_W2 app. You can also go directly to your app store and download the app manually as well.

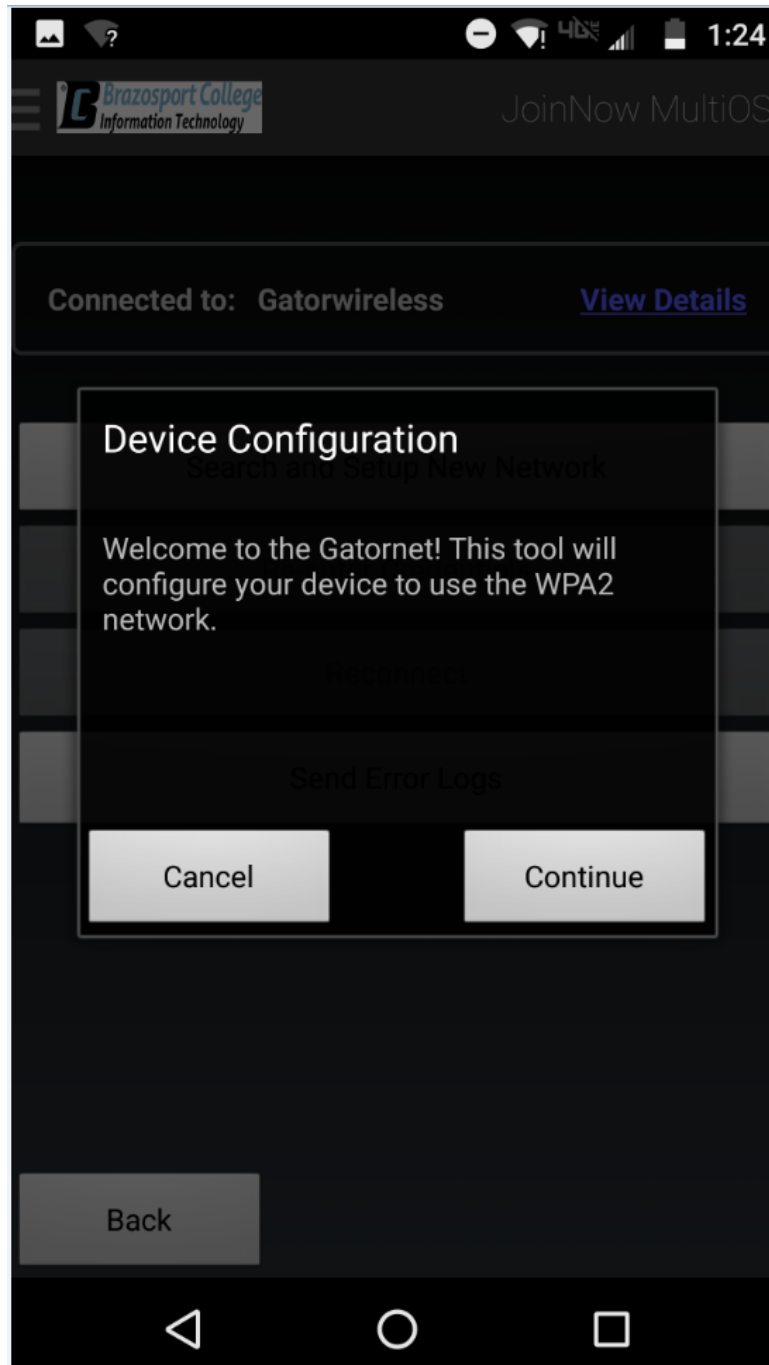


- Once the app has completed its installation, select 'Open' to start the App.



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6. Select 'Continue' on the Welcome to Gator screen



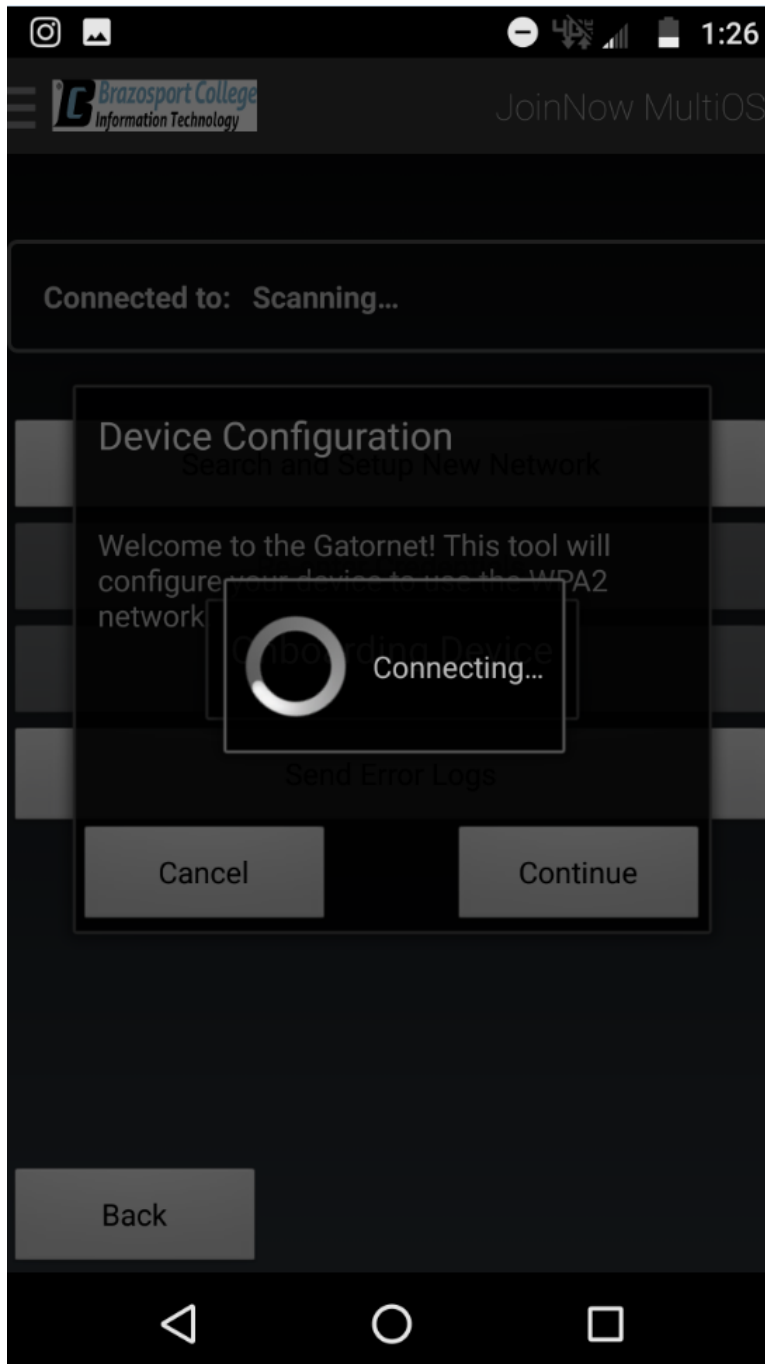
7. Enter your BCNET Username and Password once prompted then select 'Continue.'

The screenshot shows a mobile application interface for Brazosport College Information Technology. At the top, there is a header with the college logo and the text "JoinNow MultiOS". Below the header, the main content area is dark gray and contains the following elements:

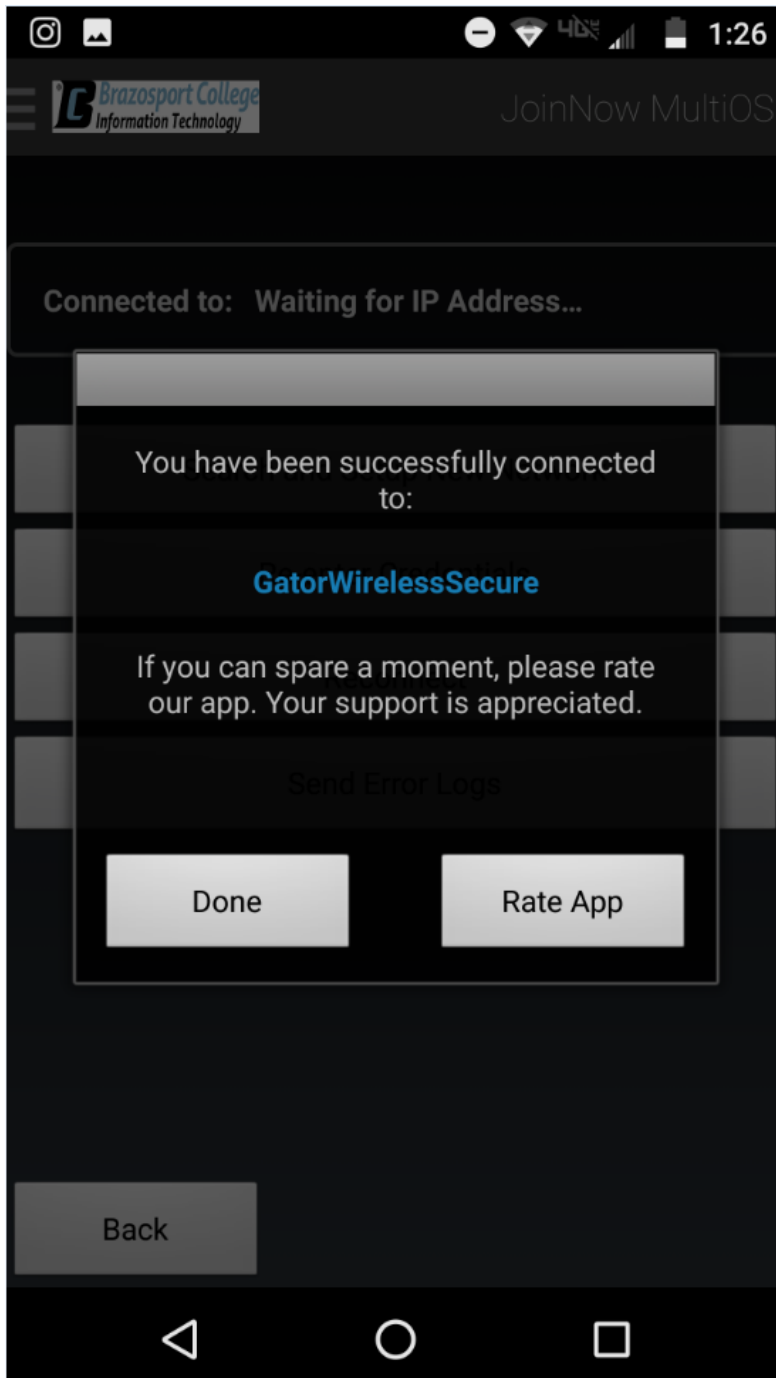
- A title "Please enter your credentials" in white text.
- A label "Enter your Username:" followed by a white text input field containing the placeholder text "Enter your Username".
- A label "Enter your Password:" followed by a white text input field containing the placeholder text "Enter your Password".
- A checkbox labeled "Show Password" with an unchecked box.
- At the bottom, two white buttons labeled "Cancel" and "Continue" are positioned side-by-side.

The bottom of the screen shows the standard Android navigation bar with back, home, and recent apps icons.

8. The app will then authenticate you.

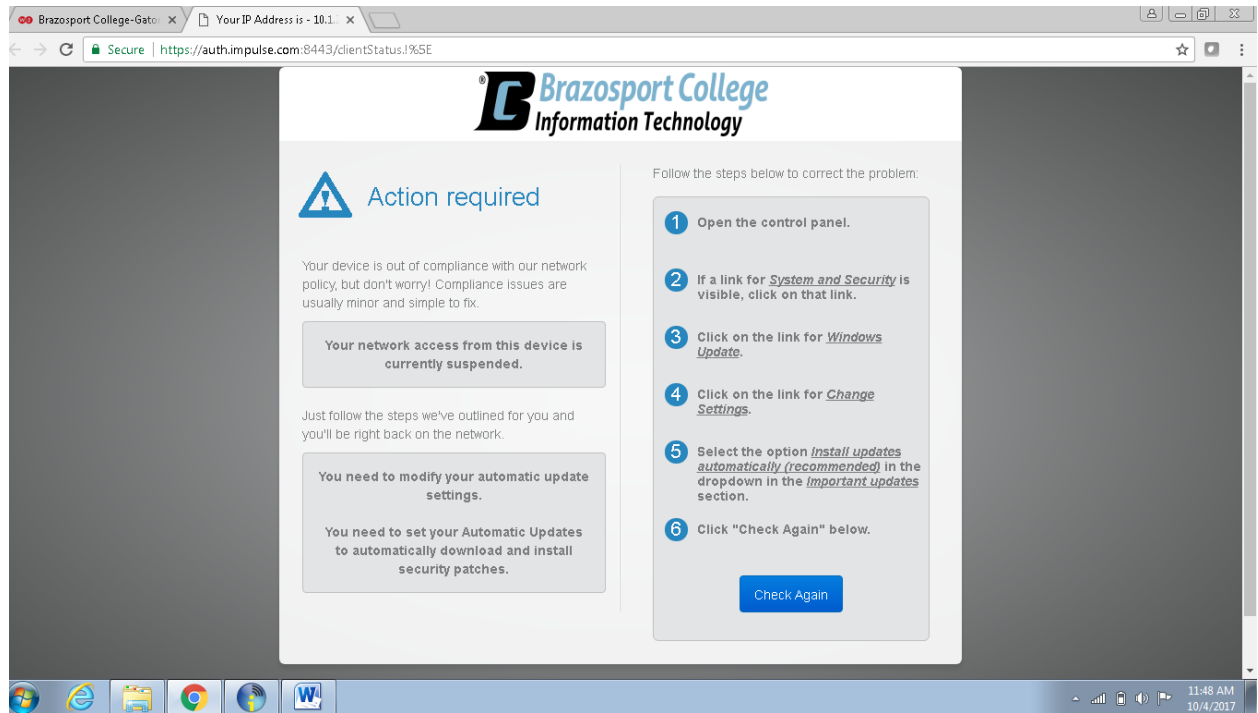


9. Once the authentication has been successfully completed, you will see the following screen:



10. Select 'Done' This should launch your default web browser and connect you to 'GatorWirelessSecure'.

11. At this stage if your Phone/PC is compliant you should be able to browse the internet with no issues. However, if Safe Connect finds that your PC/Phone/etc is uncompliant with our network you may see a screen similar to below (See picture):



12. This means Safe Connect found a reason to block your access. This could be due to a variety of reasons. On the right side of the screen you will see certain steps to follow to correct the problem. Once you've gone through the steps to correct the problem, click the "Check Again" button to attempt the connection again. If Safe Connect no longer deems your device to be a threat to the network you should connect right away. Contact IT if you run into any issues (See picture).

Follow the steps below to correct the problem:

- 1 Open the control panel.
- 2 If a link for *System and Security* is visible, click on that link.
- 3 Click on the link for *Windows Update*.
- 4 Click on the link for *Change Settings*.
- 5 Select the option *Install updates automatically (recommended)* in the dropdown in the *Important updates* section.
- 6 Click "Check Again" below.

Check Again