



Mentoring Program Evaluation Survey Spring 2011

General Instructions:

This survey is designed to gather information about the student mentoring program in which you have been involved this past year and the responses you provide will be used to improve the program's delivery. Please complete all the items on the survey honestly. The success of this program partly depends on the data we gather from this survey, so it is important that you complete each item on the survey. When you are done, click the submit button at the bottom and you will have a chance to verify your responses. If you are happy with your responses, click the submit button again and your responses will be saved and you will be linked to the BC home page. If not, you will have an opportunity to change your responses. Once you have changed any response(s), then click the submit button and your responses will be saved and you will be linked to the BC home page. Thank you for taking your valuable time to help us.

1. When did you participate in the mentoring program (check all that apply)?

- Spring, 2010, semester
- Summer, 2010, semester
- Fall, 2010, semester
- Spring, 2011, semester

2. How did you become involved in the mentoring program?

- Recruited by student mentor
- You asked to be enrolled
- Don't know
- Recruited by faculty
- Saw a flyer
- Phone call
- Other (explain in space below)

If you marked other - please explain:

3. How likely are you to recommend the mentoring program to others?

- Very likely
- Somewhat likely
- Neither likely nor unlikely
- Somewhat unlikely
- Very unlikely

4. How effective did you find the student mentoring program?

- Highly effective
- Somewhat effective
- Neither effective nor ineffective
- Somewhat ineffective
- Highly ineffective

The items 5 through 12 are about your student mentor, so please answer each of these items with him or her in mind.

5. Who is your assigned student mentor?

- Nicole Bartek
- Sarah Crawley
- Amanda Garza
- Destinee Robinson
- Not sure

6. Overall, how supportive (encouraging, helpful) have you found your student mentor?

- Very helpful
- Somewhat helpful
- Neutral
- Not very helpful
- Not helpful at all

7. Overall, how satisfied are you with your student mentor?

- Very satisfied
- Satisfied
- Neutral
- Unsatisfied
- Very unsatisfied

8. Most of the time, my student mentor was available (by cell, email, texting, *etc.*) when I needed assistance.

- Strongly Agree
- Agree
- Neither Agree or Disagree
- Disagree
- Strongly Disagree

9. On average, how often did you and your student mentor interact (exchanged emails, talked on the telephone/cell/, exchanged text messages, face-to-face meetings, *etc.*)?

- One time per week
- More than once per week
- One time per month
- One to three times per month
- One time for the semester

- Don't remember
- Never

10. Most of the time my student mentor responded to my requests in a way that was satisfactory (timely, clear, comprehensive).

- Strongly Agree
- Agree
- Neither Agree or Disagree
- Disagree
- Strongly Disagree

11. On most occasions I found my student mentor knowledgeable about the college programs/procedures when I approached him/her with a question.

- Strongly Agree
- Agree
- Neither Agree or Disagree
- Disagree
- Strongly Disagree
- Does not apply

12. If there is anything about your student mentor you would like to share, please use the space below.

The items 13 through 19 are about your faculty or staff mentor so please answer each of these items with him or her in mind.

13. Who is your assigned faculty/staff mentor?

- Barry Foster
- Robert Irizarry
- Kelley O'Neal
- Arnold Ramirez
- Not sure

14. Did you meet or interact with your faculty/staff mentor?

- Yes (Continue)**
- No (Skip to item 20 please)**

15. Overall, how supportive (helpful, encouraging) have you found your faculty or staff mentor?

- Very helpful
- Somewhat helpful
- Neutral

- Not very helpful
- Not helpful at all

16. Overall, how satisfied are you with your faculty or staff mentor?

- Very satisfied
- Satisfied
- Neutral
- Unsatisfied
- Very unsatisfied

17. Most of the time my faculty/staff mentor responded to my requests in a way that was satisfactory (timely, clear, comprehensive).

- Strongly Agree
- Agree
- Neither Agree or Disagree
- Disagree
- Strongly Disagree

18. On most occasions I found my faculty/staff mentor knowledgeable about the college programs/procedures when I approached him/her with a question.

- Strongly Agree
- Agree
- Neither Agree or Disagree
- Disagree
- Strongly Disagree
- Does not apply

19. On average, how often did you and your faculty/staff mentor interact (exchanged emails, talked on the telephone/cell/, exchanged text messages, face-to-face meetings, etc.)?

- One time per week
- More than one time per week
- One time per month
- One to three times per month
- One time for the semester
- Don't remember
- Never

20. If there is anything about your faculty/staff mentor that you would like to share, please use the space below.

21. If you have any comments or suggestions for improving the mentoring program, please write them in the space below.

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